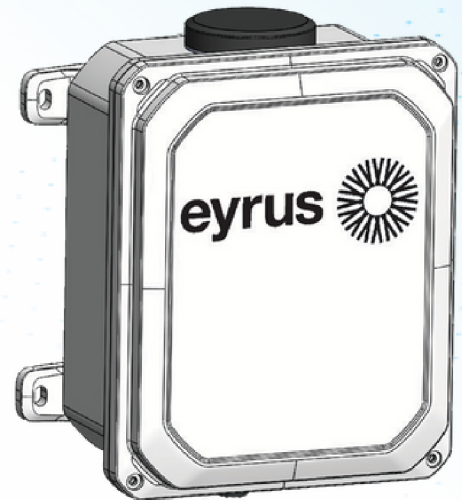# BLE Reader Set-up

Eyrus Support Team - support@eyrus.com

Eyrus Readers require a few steps to set up to ensure the data is being collected as accurately as possible and meeting your site goals. Set-up requires someone on site to work with an Eyrus contact on the phone in real-time. Not all readers require all the steps, but for specific locations and zones within 150 ft of each other, the set-up process requires signal testing to ensure more accurate data collection.

Set-Up Instructions:

1. Install the readers and send your Eyrus contact a list of the Reader serial numbers and locations.
2. Plug in all readers and check that they are online by logging into the Eyrus dashboard and checking on the hardware page (please note that the hardware page takes 5-10 minutes to update).
3. Once the units are all online contact your Eyrus contact for further signal testing.
4. The Eyrus employee will collect data on a few points around each Reader until the zone boundaries have been established.

Set-up can take anywhere from 4-10 minutes per Reader.

Note: on a large site, it's normal to take these steps over several days to ensure the most accurate data collection.